DECE Division of Early Care and Education	STATE OF WISCONSIN DEPARTMENT OF CHILDREN AND FAMILIES
	Log No: DECE-BELP-2015-06 **Effective Date**: September 1, 2015
	Originating Bureau: Early Learning and Policy
	Key Words: Technical, Assistance, Memo, Elimination, Last Tech Memo, Final Tech Memo, Last TAM, Eliminate TAM, System Enhancements, System Help, Process Help

Technical Assistance Memo Elimination

To: Local Child Care Administrative Agencies

Subject: Technical Assistance Memo Elimination

Purpose: To eliminate Technical Assistance Memo's (TAM's) as a method to inform local agencies of system enhancements.

Details: In the future, any automated system enhancements will go into the corresponding manuals, process help, or system help. An email will be sent to the local agencies alerting them of the updates with a link to the new information.
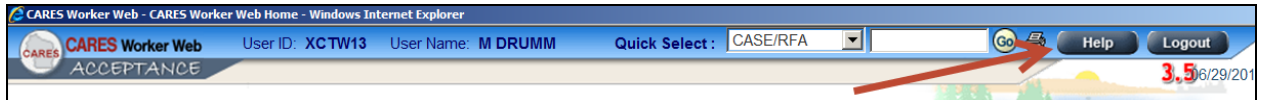
Date: September 1, 2015

The following Child Care system enhancements will be directly updated in the corresponding locations:

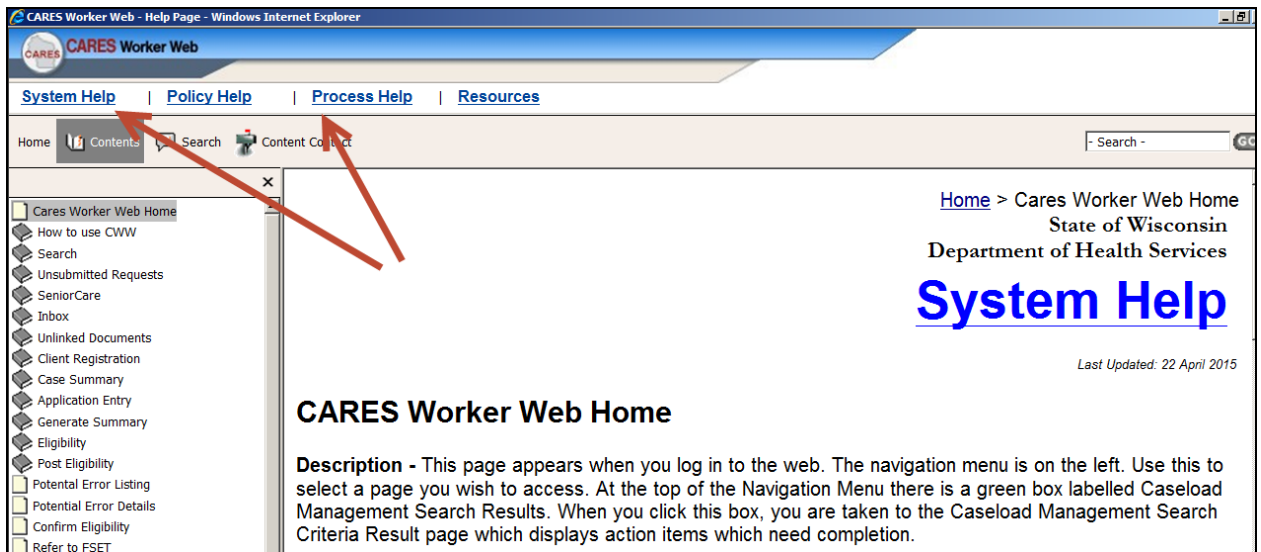| CC SYSTEM	CORRESPONDING LOCATION
CARES Worker Web (CWW)	CWW-Process Help link
	CWW-System Help link
Child Care Statewide Administration on the Web (CSAW)	Wisconsin Shares-Child Care Subsidy Home website links to CSAW User Guides
	CSAW-Help link
Child Care Provider Information (CCPI)	Wisconsin Shares-Child Care Subsidy Home website links to CCPI User Guides
	CCPI-Frequently Asked Questions
	Wisconsin Shares-Child Care Subsidy Home website links to CCPI Attendance Modes Demonstration

CWW Process and System Help links can be found in:

https://prd.cares.wisconsin.gov/
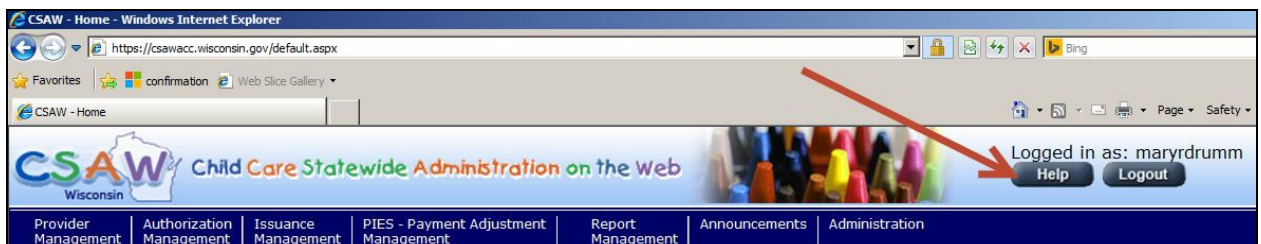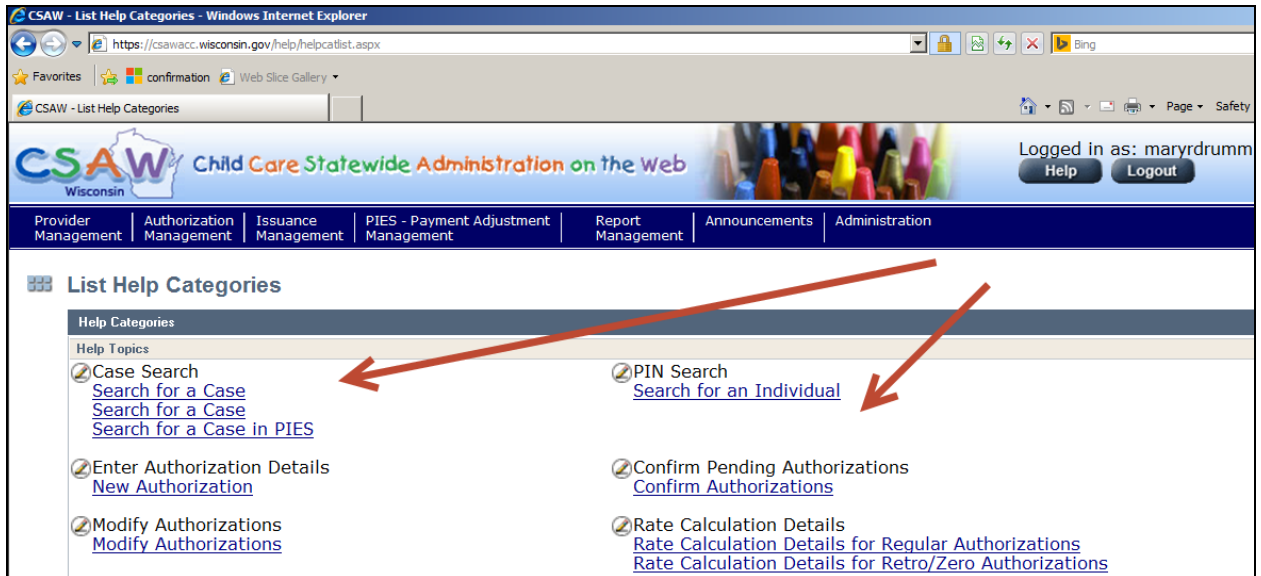
Select the "Help" icon

Select either the **System Help** to review page specific information such as what to enter for the page that is currently open or **Process Help** to review higher-level information for topics such as Intake, Companion Cases, Simulation, Renewals, etc. Further guidance of updated information will be provided in system enhancement emails.

CSAW Help link can be found in:

https://csaw.wisconsin.gov/Login.aspx?ReturnUrl=%2f

CSAW and CCPI User Guides can be found:

http://dcf.wisconsin.gov/childcare/wishares/default.htm

CCPI Frequestly Asked Questions (FAQ's) can be found:

https://ccpiacc.wisconsin.gov/Secure/FAQ/Default.aspx

CCPI Attendance Modes Demonstration can be found:

http://dcf.wisconsin.gov/childcare/ccpi/default.htm

To sign up for system enhancement updates, please sign up for the following listserv:

http://dcf.wisconsin.gov/childcare/listserv/default.htm

Contact: If you have questions about this technical memo, please contact your Child Care Coordinator at the DCF Bureau of Regional Operations (BRO) at http://dcf.wisconsin.gov/regional_operations/pdf/contact_list.pdf

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